

# How to ensure a patient safety culture

Ensuring a patient safety culture of vigilance requires an environment where people have the confidence to report patient safety concerns, and trust that concerns will be addressed by senior management.

Medical and healthcare employees at all levels have a role in ensuring a safe environment where colleagues feel able to speak up about unsafe practises.

Here are some questions you can use to reflect on whether your organisation can ensure a patient safety culture:

“Are all staff obligated to bring patient safety concerns and issues forward to management?”

“Does your organisation at all levels consistently ensure safe and healthy behaviours and work practises?”

“Does your organisation make it clear that safe behaviours and attitudes are expected by all employees?”



## How is patient safety culture ensured?



### Speak Up

Creating an environment where colleagues speak up about patient safety issues with a focus on preventing future issues.



### Promote Trust

Promoting trust by ensuring a continuous quality improvement approach regarding unsafe patient care.



### Share Information

Where appropriate, sharing information with other colleagues about changes that have been made to prevent unsafe incidents in the future.

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